RASSENSE TOGETHER IS MORE	RASSENSE PVT. LTD.	Doc. No.	RPL/FS/HSE/38
	EXTERNAL & INTERNAL ISSUES	Rev. No.	2
		Rev. Date	24-05-2024

REVIEW DATE: 10/05/25

External & Internal Issues	Addressing the Issues	Interested Parties	Needs & Expectations	Risk	Risk Rating			Significant / Non Significant	Opportunities	Controls	
EXTERNAL:					Occurrence	Severity	Total Rating				
Political	The current political system is BJP. Political involvement in the Raw material(Wheat flour,Pulses,spicese etc.) is high. Minimum Support Price to farmer affect the raw material Wholesale price . Price Volatility	Government, Farmers	Good governance, Non-political and trade approach.	Instability in government, High price of raw material and decrease in profitability, non-availability of raw material.	4	3	8	Medium Significant		Its entirely upto government	1
Economical	In Indian economy growth rate is <5%, consolidation is taking place in indian economy. Overall GDP is less than expectation.	Government, Indian	Timely payments of taxes (income tax, GST), bills(water, electricity) etc, good maintenance of equipment, wise usage of natural resources	Failure of getting utilities	1	1	1	Non Significant	No opportunity	NIL	2
Financial	Due to pervaling financial condition of country, liquidity in market is a challenge.	Bankers, Customers, Vendors	Good finance management with no frauds. Cost monitoring process on monthly and yearly.	Fraud or cheating	1	1	1	Non Significant	Constant monitoring and feedback	Control on account receavables. Enough liquidity with in company to meet out the payment needs.	4
Competition	RPL is the largest domestically managed contractual food services company in India. It caters to corporates, industrial units, educational institutions, and healthcare establishments.. There are many food services in competition.	External competitors	Healthy competition	Loosing of business	3	3	9	Medium Significant	Good quality and afordable prices	Market feedback, handling customer complaint	5
Supply Chain Management	RPL is one of the largest food services provider . Our food services are avaible in domastic market(Bussiness and Industry, Education and healthcare)market.	Supplier, Customers	Purchase from fssai approved supplier and also timely payments.	delay in delivery of RM	1	3	3	Non Significant		Only approved materials is used	6
Social	RPL maintains excellent ethnic values, gender issues with both men and women workforce in production, no bribery and corruption, well qualified and competent availability of workforce, good medical facilities.	Management and personnel	Healthy working culture, less man power turn over	Less productivity, Inefficient management of resources.	2	3	6	Non Significant	Maintain good relations with employees	controlled recruitment process	7
Resources	Resources are adequate in RPL. More focus is given on utilization of natural resources.	MPPCB,	Management commitment to conserve natural resources and utilise best environmental friendly resources	Health condition, Less production	2	3	6	Non Significant	Utilizing more renewable resources	Trainings, water recycling	8
Technological	At RPL availability and access to technology relevant to the organization is always achieved with best sources.	Management and personnel	Upgradation and adoption to latest technology.	Cost accounting	2	3	6	Non Significant	Connection with new technology through meeings, news, seminars.	All changes is approved by director and general meetings.	9
Cyber security	Online data protection is in place and all adta is stored in software as well as hardcopy.	IT and management	Secured data, High protection against malware	Data loss, Information leak	2	3	6	Non Significant	Multiple backup, High security, Cloud storage.	Professional IT team	10
Climate Change	Climate change may effect production, product quality. Higher outside temperature may also effect working in Production. Water scarcity due to climate change may also effect working. Rain may affect the quality of the product and incraese the chances of infestation. Waste control.	Customer, consumer, stake holder, promoters, employees, labours, farmers	Appropriate chimate suitable for operation. Emission from kitchen should not effect environment. Excess waste is loss of natural resource.	Problem in operation. Impact on business.	1	3	4	Medium Significant	Providing better work environment. Using resources in optimum quantity.	Ensuring proper waste managemnet and disposal.	
Customer	The current Client of the RPL is VIT campus.Some infrasturcture related changes required. And outside draines need to be cover.	VIT Campus	infrastructure related changes, Outside Draines needs to be cover	Food saftey hazard	3	4	7	Significant	Good quality food	VIT campus team	
INTERNAL											

Organizational governance and structure	All applicable legal and statutory requirements are well complied with total commitment from the management. Licences to this effect are valid. Others include contracted services are in place. Responsibilities are well defined for all departments.	Management and personnel	Management commitment, good employee relationship.	Insufficient work force, Delay in compliances	3	3	9	Medium Significant	Monitoring	Legal register	11
Policies, Objectives and Strategies	The management of RPL have clear policies and strategies for the development of service stations in line with RPL requirements. The environmental objectives are also documented for protectiving the environment and prevention of pollution throughout the organization.	management and personnel	Documentation and implementation.	Mis-management, loss of business	2	3	6	Non Significant	Training	Implementation schedule	12
Information systems	For each of the activities there are systamatic procedure. System for documentation is in place. Back up needs to be done.	IT and management	Proper and accurate values in record keeping. Systematic documentation.	Non conforming product generation due to not reporting	3	3	9	Medium Significant	Constant follow up and implementation	Audits and closures	13
Cultural	RPL has fair employment policy with no discrimination whatsoever. Also employees are encouraged to participate in critical meetings, decision making, problem solving approach. RPL has a well documented contract with contractors and customers as well. Festivals like Shivratri, Holi, Diwali also effect availability of man power.	Management and personnel	Maintain good employee relationships. Less employee turn over.	Loosing good manpower, Hinderance in working.	3	2	6	Non Significant	Maintain good relations with employees	CRCL controlled recruitment process	14
Resources	Water recharging system is in place. During unavailability of ground water, water is outsourced from local suppliers. Ground water level in this area is deep. Fire hydrant system is in place. Space constrant for expansion.	Organization, Industrial association, Insurance company, Man power	More ponds should be made in locality to increase ground water level. Proper infrastructure for employees, Fire safety line.	Water scarcity, Accident	2	3	6	Non Significant	Increasing ground water level. Fire hydrant line can be installed.	New unit III will be constructed, considering all requirements.	15

	Impact				
Likelihood	1 - Very Low	2 – Low	3 – Moderate	4 - High	5 - Very High
1 – Rare	Low	Low	Low	Low	Low
2 – Not Likely	Low	Low	Low	Medium	Medium
3 – Likely	Low	Low	Medium	High	High
4 – Highly Likely	Low	Medium	High	High	High
5 - Expected	Low	Medium	High	High	High

RISK RATING

Level of Risk	Description	Rating (Impact * Likelihood)
HIGH	High risk. Senior management attention needed to develop and initiate mitigation plans in the near future	> 12
MEDIUM	Moderate Risk. Functional Heads attention required	Between 8 to 12
LOW	Low Risk. Manage by routine procedures	< 8

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	RISK ASSESSMENT TABLE	Rev. No.	01
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Probability of failure

4- Once in a day
3- Once in a Week
2- Once in a Month
1- Once in a Year

Severity of consequence of failure

1-Silghtly illness, cough and cold
2-Fever
3-Food poisoning, Hospitalization
4-Death

Calculation

12-16 - CCP
08-11 - OPRP
<=07 - PRP

SEVERITY				
Very high (4)	4	8	12	16
High (3)	3	6	9	12
Medium (2)	2	4	6	8
Low (1)	1	2	3	4
	Low (1)	Medium (2)	High (3)	Very high (4)

PROBABILITY

FSTL	UNIT HEAD
(Prepared by)	(Approved by)